

A close-up photograph of a golden globe, possibly made of metal, with a cracked and textured surface. The globe is positioned on the left side of the top section of the page.

SPECTRO is one of the worldwide leading suppliers of analytical instruments for optical emission and X-ray fluorescence spectrometry. SPECTRO manufactures advanced instruments, develops the best solutions for strongly varying applications and provides exemplary customer service. SPECTRO's products are exemplified by unique technical capabilities that deliver measurable benefits to the customer. From its foundation in 1979 until today, more than 30,000 analytical instruments have been delivered to customers around the world

We are looking for a

Service Manager (f/m) for Elancourt in France

Position Description:

Supervision of all field service activities of new and existing products and services for new, potentially new and existing customers.

Your responsibilities:

- Plan, organize and schedule service activities for new and existing customers for all product lines.
- Set goals, recognize and celebrate individual and team success.
- Coordinate the training, coaching and performance management of service technicians.
- Define annual service budget and policy
- Follow up on customer claims.
- Represent the company in a professional Manner.
- Provide accurate and timely reporting of all activities.

Your experience and qualifications:

- Bachelor's degree in electrical engineering, mechanical engineering or physics is required.
- Superior knowledge of spectrometry and analytical instruments.

- Knowledge of all Microsoft Office applications and Lotus Notes would be an advantage.
- Proven ability to provide customer service, time management and clear communication with both internal and external customers
- Ability to work independently with a proactive work style.
- Excellent communication in English and French.
- Must possess the ability to motivate and train technicians, as well as ensure their continuous development.

We offer an interesting job opportunity with ambitious responsibilities; work with a highly motivated team and a very competitive benefits package.

Contact information:

More information you will find on our homepage www.spectro.com.

We are looking for your application indicating your salary history and the soonest possible date of commencement.

Laurent Girbal,
AMETEK Precision Instruments France
Sales Manager

+33(0)1 30 68 89 72

Laurent.Girbal@ametek.com